

GÎTE



KALEO ASBL OTTIGNIES-LOUVAIN-LA-NEUVE

**PRACTICAL INFORMATION**



GÎTE



KALEO ASBL OTTIGNIES-LOUVAIN-LA-NEUVE

**We are delighted to welcome you soon!**

**Please read the practical information  
carefully before your arrival.**

**Do not hesitate to contact us if you  
have any other questions!**



# OPERATING HOURS OF THE HOSTEL

## RECEPTION

FROM MONDAY TO FRIDAY

8 AM – 12 PM

3 PM – 7 PM

SATURDAY AND SUNDAY

9 AM – 12 PM

3 PM – 7 PM

The presence of the team of the hostel is not guaranteed outside the reception opening hours. An emergency number will be given to you on arrival in case you need to contact us and we are not present.

## CHECK-IN

9 AM – 12 PM

3 PM – 7 PM

## ACCESS TO THE ROOMS

AS FROM 3 PM

## CHECK-OUT

BEFORE 10.30 AM



# HOW TO GET TO THE HOSTEL ?

**BY FOOT** Access via Rue de la Gare.

**BY BIKE** Access via Rue de la Gare. The hostel has an indoor bicycle parking (limited places).

**BY BUS** Busstop at 600 meters from the hostel. Info and timetables [here](#).

**BY TRAIN** The train station of Louvain-La-Neuve is located 350 meters from the hostel (see [map](#)). Info and timetables [here](#).

**BY CAR** Please note, there is no private parking at the hostel and we are located in a pedestrian street! The city of Louvain-la-Neuve provides several free but unsupervised car parks. We recommend free parking on Boulevard de Lauzelle (a 15 minute walk from the hostel). For the unloading of the luggage, the arrival is done by Rue de la Longue Haie, but, be carefull, parking is prohibited there.

**BY PRIVATE  
BUS** Coaches can not enter or park, even temporarily in Rue de la Longue Haie. There is a coach parking situated at Boulevard du Nord, at 450 meters from the hostel (5 minutes by foot).

# WHAT SHOULD YOU TAKE WITH YOU ?



The hostel provides the bedsheets (\*) – sleeping bags are not allowed.

(\*) The sheets are placed on the beds before your arrival, but the beds are to be made yourself.  
The used sheets should be placed at the end of the stay in the baskets provided for this purpose.



# CHECK-IN PROCEDURE

- An *accomodation sheet* will be sent to you a few days in advance so you can prepare the list with all obligatory details about all the guests (surname, first name, date of birth and ID-number (if over 15 years old)).

*A rooming list* could also be provided, in order to already prepare the distribution of the rooms (who sleeps where).

- Upon arrival, the group leader introduces him/her to the reception team to review the reservation. All roomkeys will be handed over to him/her.
- Access to the rooms is from 3 PM (or earlier if the rooms are ready). The group will have access to the luggage room if the arrival is before 3 PM (and the rooms are not ready).



# MEALS AT THE HOSTEL

Meals are served in self-service mode in our Moza'Eat restaurant on the 1<sup>st</sup> floor. Only breakfast is included in the nights. To enjoy lunch or dinner, it is imperative to book half or full pension.

BREAKFAST

FROM 7.30 AM TO 9.30 AM

LUNCH

12.30 PM

DINNER

6.30 PM

For the lunch and dinner, meal times are fixed except on prior request. We expect the whole group at the given time.



# CHECK-OUT PROCEDURE

- Check-out must be done by 10.30 AM.
- The used sheets should be placed in the baskets provided for this purpose on each floor.
- All the roomkeys must be given to us at once at check-out.

A satisfaction questionnaire will be given to the group leader the day before departure and will be asked to be returned at check-out.





# SOME IMPORTANT RULES AT THE HOSTEL

## MEALS

Please clear your trays and clean your table at the end of the meal.

## FOOD & DRINKS

Only food and drinks sold at the hostel are authorized in the building.

## SMOKING

The hostel is a non-smoking area.

## SHHHHT!

Calm is required in and around the hostel between 10 PM and 7 AM.

## AFTER 7 PM

Our team is present at the hostel from 8 AM to 7 PM. Outside these hours, you must contact the emergency number.

## AT CHECK-OUT

The used sheets should be placed at the end of the stay in the baskets provided for this purpose.

# WHAT TO DO AT LOUVAIN-LA-NEUVE ?



HERGÉ MUSEUM



L MUSEUM



BOIS DE LAUZELLE



LLN LAKE



BOIS DES RÊVES

CONTACT ➔





**See you soon !**  
**The Gite Mozaik Team**